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| Pass Christian, MS 39571 **|** 39571, Pass Christian, MS **|** (228) 218‑5458 **|** MicheleNicholsRN@gmail.com **|** **WWW:**[Bold Profile](https://bold.pro/my/michele-nichols-230801133459/289)**|**  |

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Michele Nichols

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| Professional Summary | Nurse Leader with 30+years of diverse clinical knowledge in Bone Marrow Transplant (Malignant Heme), Oncology, Perioperative Medicine, and Informatics. Excited to share the 30+ years of varied experience aligning systems with business requirements, policies and regulatory requirements, and quality metrics to improve patient outcomes and safety. Passionate about the patient/family experience and the opportunity to apply to manage and lead teams. |

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| Accomplishments |

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| * Supervised team of 36 staff members.
* Achieved BMT Program re-accreditation with the Foundation for Cellular Therapy with the addition of the new Immune Effector Cell Therapy expanded (new) accreditation
* Achieved a 50% reduction in CLABSI's throughout CY 2022 by creating a Performance Improvement Plan for the Inpatient unit with measurable cost savings due to the reduction on LOS and reduction of antibiotic usage.
 | * Collaborated with the Infectious Disease MD and Fellow's s to create "For Fellows by Fellows" education on antimicrobial stewardship, treatment of infections commonly seen in the BMT patients, and Febrile Neutropenia Guidelines.
* Developed a Corrective Actions Plan when the published Survival Metrics dropped below acceptable ranges which has brought the program to within the 95% Confidence Interval for CIBMTR for the past 3 years.
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| Skills |

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| * Program Leadership
* Continuous Quality Improvement (CQI)
* Project Planning and Construction Project Coordination
 | * Mastery of Quality Processes and Standards
* Corporate Presentations
* Treatment Options
 | * Six Sigma Methodologies
* Regulatory Compliance and SOP Development and Reviews
* Program Leadership
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| Work History | Blood/Marrow Transplant Program & Quality Manager 09/2019 to Current TULANE HOSPITALS AND CLINIC, New Orleans, LA* For Malignant Heme-Oncology and Blood and Bone Marrow Transplant Program, Accreditation management for The Foundation for the Accreditation of Cellular Therapy (FACT), FDA GxP's, JCAHO, CMS, and AABB
* Direct oversight of Apheresis Department, Cellular Therapy Lab, Marrow Harvest and Clinical Program (inpatient and outpatient)
* Data and statistical analysis for effectiveness of nursing/quality initiatives
* Continual compliance review for following entities: CoC, NAPBC, FACT, FDA CFR, GxP, Heme-Oncology workflow and other external standards
* Leads, facilitates, and supports BMT Quality Committee, BMT Policy and Procedure Committee, IECT Committee
* Project management for various ongoing activities for the BMT program and hospital (Waste Reduction/Clinic Efficacy, CLABSI Reduction, IECT readiness, FACT readiness, Falls Reduction, Zero Harm Counsel)
* Partners with various hospital and clinically based leadership to produce quality reports and dashboards monitoring key performance indicators.
* Reports to the program and hospital leadership regarding deviations from SOPs, pathways and care algorithms, IECT Project Planning, etc.
* Collaborates with other departments to assure that the BMT program remains current in standards of other external organizations, for example, the American Association of Blood Banks
* Assists with developing and deploying education to and throughout the program and hospital for key performance indicators
* Communicated with healthcare team members to plan, implement and enhance treatment strategies.

Coordinator of PreOp Testing & Same Day Surgery 12/2014 to 06/2019 MEMORIAL HOSPITAL SYSTEMS, Gulfport, MS* Responsible the management and oversight for 70 FTE's in the perioperative division
* Quality Committee member responsible for reporting department metrics per AORN standards
* Review and analysis of perioperative process indications, patient safety
* Chart abstraction for best practices with corrective action plans as needed for identified areas for improvement.
* Patient throughput during the perioperative visit
* Revenue analysis for operational efficacy
* Six Sigma Lean Team for Perioperative Areas
* Pre-Operative –evaluation and intake for all patients (peds and adult) into the surgical arena
* Post Operative Management of patients who have been returned to the area from: Phase I and II PACU until discharge.
* Trained and developed new testing team members and provided continuous mentoring.

Cerner 06/2014 to 11/2014 TEK SYSTEMS, MEMORIAL HOSPITAL SYSTEMS, Gulfport, MS* CPOE, Analyst for Meaningful Use, Ambulatory Oncology workflow management/development
* Developed streamlined procedures that decreased labor time and eliminated redundancies
* Provided object-oriented analysis, coding and testing of proprietary hospital management software application
* Defined, wrote and managed requirements for a major section of this application.
* Broke down and evaluated user problems, using test scripts, personal expertise, and probing questions.
* Generated reports to track performance and analyze trends.
* Offered assistance in implementing and developing training programs.

Support Analyst, Go-Live Support 01/2012 to 05/2014 HCTec, Training Wheel , Various Throughout The USA* EHR Go-Live Implementation at 250+ Bed Hospitals and Specialty Clinics
* Education-plan for end users, for Lighthouse, Meaningful Use, Core Measures
* CPOE
* Review of implemented changes for alignment with Oncology Best Practices
* Development of clinical workflows for selected EHRs

ED STAFF 01/2012 to 03/2013 GILMORE REGIONAL MEDICAL CENTER AMORY * Provided quality healthcare services for patients within a 20 bed ER, including prioritizing treatment options for pediatric and adult populations.
* Collaborated effectively with interdisciplinary team of medical and healthcare professionals.
* Admitted and discharged patients, and aided with home care and discharge planning.
* Maintained patient charts and confidential files as well as provided documentation for both computer and physical charts.
* Performed clinical tasks according to hospital policies.

Head Nurse 05/2010 to 01/2012 BAPTIST GOLDEN TRIANGLE * Oncology 3PT/Interventional Radiology
* Management of RN's and supplemental staff.
* Assessed patient condition, advise of remarkable changes in status and modify treatment accordingly.
* Administered intravenous, oral and topical medications as well as blood products in accordance with hospital policy.
* Educated patients and families on health care needs, conditions, options, etc.Maintained accurate and up-to-date charts while ensuring patient confidentiality at all times.
* Monitored nursing care, patient assessment processes, and treatment implementations.
* Built rapport with patients and family members to deliver exceptional care.

Intensive Care Unit Staff RN / Charge Nurse 01/2009 to 01/2010 DELTA MEDICAL CENTER * Apply dynamic nursing talents toward managing and implementing care for critically ill patients within an 8-bed ICU, including demonstrating extensive knowledge of pharmaceuticals, clinical data, standards-of-care, medical equipment, and disease states.
* Charge nurse role as needed.
* Participate in medical codes, moderate sedation medication administration, and procedures performed at the bedside.
* Assessed patient condition, advise of remarkable changes in status and modify treatment accordingly.
* Administered intravenous, oral and topical medications as well as blood products.
* Arterial and Venous blood draws, IV and Foley insertion
* Educated patients and families on health care needs, conditions, options, etc.
* Maintained accurate and up-to-date charts while ensuring patient confidentiality at all times

01/2007 to 01/2008 NOVARTIS PHARMACEUTICALS CORPORATION * Drove bottom-line results by performing direct-to-physician sales of Cardiovascular Portfolio.
* Developed and maintained client relationships to facilitate market edge and growth in the area.
* Skilled at working independently and collaboratively in a team environment.
* Managed time efficiently in order to complete all tasks within deadlines
* Excellent communication skills, both verbal and written
* Proved successful working within tight deadlines and a fast-paced environment.
* Strengthened communication skills through regular interactions with others and clients within the market.

Director of Clinical Operations 01/2006 to 01/2007 MAST BIOSURGERY, INC * Strategically steered all clinical operations encompassing sales training, FDA compliance, and complaints management, along with directing all elements of research for white paper publications.
* Protocol development, site qualifications, budgets, contracts, GCP monitoring.
* Played a vital role in building and sustaining business by creating a sales / marketing strategy for SurgiWrap, CardioWrap, and OrthoWrap product lines, along with working directly with surgeons to develop papers, protocols, and educational tools.
* Facilitated launch of new products to keep FDA Compliance and integrated problem solving with the development team to provide education to the sales team and end users through the product in all cycles.
* Maximized research efficiency by providing weekly activity reports, overseeing all expenses, and submitting reports to COO.

Charge Nurse 01/2002 to 01/2009 METHODIST LEBONHEUR HOSPITAL * Provided quality healthcare services for patients within a 20-bed ER, including prioritizing treatment options for pediatric and adult populations, managing care of individuals with cardiac histories and events, recovering and assessing patients post heart catheterizations and CABG, and assisting with the development of hospital-wide code response teams
* Interfaced between patients and physicians to ensure optimal care and provided key patient education throughout acute stays
* Cerner Super User for the area since

Market Development Specialist / Sales Support 01/2004 to 01/2005 TYCO HEALTHCARE, U.S, AUTO SUTURE BARIATRICS * Directed the set-up of all components of a bariatric program with corresponding laparoscopic bariatric surgical instruments as a surgical sub-specialty within hospitals and / or surgeon's offices, including managing quarterly T&E budgets and developing niche markets.
* Identified appropriate marketing channels and target customers for campaigns specific to the bariatric market.
* Tracked key performance indicators to measure success of campaigns.
* Collaborated with cross-functional teams to develop and implement market research strategies and thought leader development.

Other Positions Held Prior to 2003 Available Upon Various  |

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| Education | Baptist Memorial College of Health Sciences, Memphis, TN Diploma/AD , Nursing, 12/1993Victory University, Memphis, TN Bachelor of Science, Organizational Management, 05/2002* Dean's List 3 Semesters 2001-2002
* 3.89 GPA
* Ranked in Top 10% of class
* Baccalaureate Graduation Project: Medication Errors within the Hospital Setting, Who feels the Responsibility and How it Affects Reporting, Principle Author
* Professional Development: Project management skills to avoid risk, manage resources, and resolve conflict in addition to review of interactive dynamics of organizational change, stress in the workplace, team conflict and negotiation, motivational leadership, and organizational performance

Mississippi College, Clinton BSN, Nursing- Coursework in Progress, 05/2024* President's List Throughout entire enrollment
* 4.0 GPA

HCA Leadership Institute Quality University 01/2022* Professional Development: Leadership, Quality, and Regulatory
* Research Project: IHI Poster, CLABSI Reduction on the Inpatient Bone Marrow Transplant Unit
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